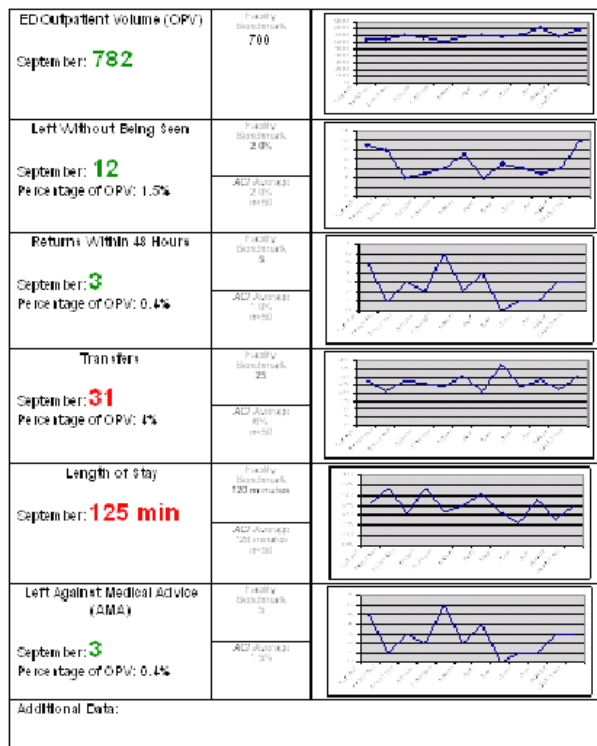




An Update on the *ED Quality Indicator Dashboard* Program

Paul Hudson, FACHE
Chief Operating Officer

Several months ago, in response to our partner hospitals' requests for more sophisticated information about quality metrics associated with their Emergency Departments, and in recognition of the power of pooled information from our growing network of facilities, we announced an exciting new program: **The ED Quality Indicator Dashboard**. We provided enrollment information (asking for contact personnel, benchmarks and data) and began collecting the data and producing and disseminating reports like the one below:



If you'd rather, you can log on to <http://www.acutecare.com/edqualitydashboard> to input ID: month: date

The report includes information like ED Outpatient Volume (OPV), Patients that left without beings seen, patient returns within 48 hours, transfers, length of stay and patients that left AMA. Participation in the program is increasing as the weeks go by. If you care to enroll or wish to discuss your facility's report, please contact Ricki Marsh, Performance Improvement Specialist, or myself at 800.729.7813, and we'll work together to make sure that you have access to this important information.